TEXT OF FORUM SURVEY LAUNCH EMAILED BY CAMDEN ON 9 NOVEMBER

Dear Camden Council Leaseholder,

I do hope you are all keeping well at this difficult time. It is crucial that we keep channels of communication open as we continue to provide support to Camden residents, and deliver housing services, while faced with the ongoing challenges of the Covid 19 pandemic. As the opportunity to meet face to face remains unviable over the next few months the Council intend to continue experimenting with online meetings which we have been hosting and attending recently with some success and high levels of participation.

The Leaseholders' Forum remains a key part of our resident involvement structure and we very much value its role as a representative voice, bringing matters of general concern to leaseholders to the Council's attention and representations on your behalf to senior officials in the service. The Council recognises the role the Forum plays in achieving value for money, delivering service improvement, and shaping services around leaseholders' needs and priorities. We are therefore very open to participating in future Forum meetings in ways that best meet your needs and preferences including online in the interim and longer term if you decide to opt to use it.

Forum members recently approached the Council to ask us to support them by directing you to their own short survey seeking your views on the future of the Leaseholders' Forum. As key partners in the Forum we are happy to support this by asking you to click this link taking you to an externally hosted site where you are asked to complete an online questionnaire it has developed. If that does not work, paste the following into your browser ##. Please access and complete the survey by Monday 30th November. I understand that the results will be shared with the Council and other resident groups once available.

 Best wishes

Graeme

Graeme Beedham
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